

INFORMATION TECHNOLOGY SERVICES

BA 284, 537-6111

The Information Technology Services (ITS) Helpdesk is located in the Technology Resource Center, in Bellows Academic 284. Helpdesk support is available from 7:30am-11:00pm, Monday through Thursday; 7:30am-6:00pm on Friday; 10:00am-5:00pm on Saturday; 12:00pm-11:00pm on Sunday during the academic year. Hours for Holidays and Breaks will be posted. Summer hours will be posted and announced in May. Information Technology Services provides a variety of services for students. These services include login assistance, password resets, mobile device support, D2L Brightspace support, e-mail assistance, on campus Internet services including on campus wireless access, computer kiosks, and computer labs.

Computer labs include three types of systems—Sun Unix, Windows, and Macintosh computers. Sun Unix user terminals and printers are located in SM 226 and SM 230. The Window Systems are located in BA 229, BA 230, BA 314 (Library), BA 319 (Library), CH 126, CH 102, and CH 104 and the Academic Commons. Macintosh computers are located in CH 104, and CH 128. CH 104 is considered an "Open Lab" as classes are never scheduled in that lab. A small training lab is located in the Technology Resource Center and is available on a scheduled basis. The Window Systems and Macintosh computers are equipped with Microsoft Office Professional. Printers are available for student use in the labs and library. Color printing is available in CH 104. Please see our website (<https://www.smsu.edu/informationtechnologyservices/>) for more details on print quota.

Lab Hours

- CH 102, 104, 126, 128
 - Monday-Thursday, 7:30am-6:00pm
 - Friday, 7:30am-5:00pm
 - Weekends, Closed
- BA 314, 319 (Library Hours)
- BA 229, 230
 - Monday-Thursday, 7:30am-6:00pm
 - Friday, 7:30am-5:00pm
 - Weekends, Closed
- Academic Commons, IL 224 (Academic Commons Hours)
- SM 226 & SM 230 (Hours determined by Computer Science Program)
- Special hours during breaks will be posted. Summer hours will be posted.
- Computer kiosks are available in the Student Center, Library and outside the Registration Office.